

CURRICULUM VITAE

Abdul Abid
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CAREER OBJECTIVE

To be part of an esteemed organization with opportunities for growth, learning and professional development while contributing effectively through leadership, communication and sales skills.

EDUCATIONAL QUALIFICATION

- Diploma in Electronics and Communication Engineering (2018)
- SSC from The Royal Co-Ed Academy High School

WORK EXPERIENCE

Team Leader – ShadowFax Technologies Ltd.

Roles & Responsibilities:

- Led and supervised a team of delivery associates to ensure smooth daily operations and timely order fulfillment.
- Assigned delivery routes, monitored team performance, and ensured achievement of daily productivity targets.
- Trained new team members on company policies, delivery processes, and customer service standards.
- Coordinated with warehouse and operations teams to resolve delivery issues and improve operational efficiency.
- Prepared daily performance reports, managed attendance and shift schedules, and ensured compliance with safety and operational guidelines.

Salesman – Zaid Mobile

Roles & Responsibilities:

- Assisted customers in selecting smartphones, mobile accessories, and electronic gadgets based on their requirements and budget.
- Achieved monthly sales targets by providing excellent customer service and promoting new products and offers.
- Managed billing, cash handling, stock inventory, and product displays to ensure smooth store operations.
- Explained product features, warranties, and after-sales services to customers while resolving their queries.
- Maintained strong customer relationships, handled complaints professionally, and ensured a high level of customer satisfaction.

STRENGTHS

- Self-Motivated
- Team Work
- Leadership Skills
- Adaptability
- Work Under Pressure

PERSONAL DETAILS

Name: Abdul Abid

Father Name: Abdul Samad

Date of Birth: 03-August-1998

Gender: Male

Marital Status: Single

Languages Known: English, Hindi & Urdu

Native Place: Hyderabad

Nationality: Indian